



features & benefits



nevaya tv

delivering everything you would expect from a superior quality entertainment service but with one unique advantage – the ability to maintain, control and rapidly and cost effectively self-deploy your own in house system.

no expensive set top boxes,
use your existing internet
connection and smart TVs.



nevaya tv provides you with a fast, reliable and highly intuitive system which is unrivalled in the industry.

What really sets it apart from the competition is the degree to which it can be tailored and adapted to your specific needs – helping to ensure that your guests in-room experience is a continuation of the perfection you strive for in the day-to-day running of your establishment.

Our desire has always been to develop systems that are a pleasure to use, for both your staff and your guests alike. With this in mind, part of the development process for **nevaya tv** involved a detailed review of existing systems – assessing what worked, what didn't, and what was missing altogether – and then creating the ideal system from the ground up.

As part of the design process we make it our business to fully grasp the true 'essence' of your establishment.

Only once we have this can we develop a system that is entirely bespoke and customised to meet your needs. Once this is achieved the portal interface provides a powerful and unique opportunity to reinforce your brand and identity, as well as generating a wealth of additional revenue opportunities.

nevaya tv benefits

- **Entirely customisable.**
We work with our clients to ensure that the systems we install reinforce their brand and identity, resulting in an entirely bespoke solution which is as unique as they are. Every new project is assigned a Brand Manager whose role is to work alongside our clients to develop a unique guest interface.
- **Deliver bundled services.**
This type of upselling has proved to be a simple and highly effective way of increasing the average revenue obtained per guest. You see revenue increase whilst guests' satisfaction levels rise as they believe that they are getting a bargain. A simple offer such as parking, room service and unlimited movies for £40 may prove to be irresistible.
- **An unrivalled selection of channels, with HD support.**
Our pre-DVD release movie selection is second-to-none and is kept fresh with monthly updates. Basic features such as housekeeping updates, live transport link information and 7 day local weather forecasts all come as standard with any **nevaya tv** installation.
- **Simple and highly intuitive.**
Day-to-day **nevaya tv** can be fully controlled and managed by you and your staff. But should you need us, our UK based support team are on hand 24/7 365 days per year.
- **Maximise additional revenue streams.**
Give guests the ability to purchase in-room and on-site services (such as spa treatments, room service, evening meal etc) all at the touch of a button, from the luxury of their room. The system can also be used to effectively advertise local or partner company attractions.
- **Can be fully integrated to your existing Property Management System.**
Enhancing the capability for targeted advertising to promote in-house services based on information reported directly from your system.
- **Reporting and analytics tools.**
Understand what is popular with your customers, what isn't and therefore ensure that content remains fresh and up-to-date.
- **Hosted in the Cloud and managed by nevaya.**
Ensuring stress-free operation and unrivalled reliability. Other benefits of Cloud computing include reduced costs, automatic updates, remote access, ease of implementation and improved response times.

nevaya tv reference sites

- **Morgans Hotel Group**
St Martins Lane & Sanderson
www.morganshotelgroup.com
- **Retallack Resort**
www.retallackresort.co.uk
- **Madeville**
www.madeville.co.uk
- **Shankly Hotel**
www.shanklyhotel.com

nevaya tv full feature list

feature	benefit	outcome
Exclusive global partnership with Samsung.	We focus our development efforts on this leading global TV Brand so that you and your guests benefit from the release of new features quicker offering unparalleled reliability	👤
Live TV support over coax (Digital/Analogue) or over data cabling (IPTV)	Make use of your existing coax cable infrastructure, or offer HD IPTV over a single data cable without the need to install coax (new build/refurb)	📶
Guest TV user interface supported over Wi-Fi or data cabling	For hotel rooms without data cabling you can still offer Nevaya TV over the Wi-Fi, allowing live TV to be delivered via the existing coax cable	📶
Pre home release movies on demand from Sony, Fox, Warner Bros, Disney & Lionsgate	Guests are able to view newly released movies, not yet available for home viewing, adding to their experience and an additional reason to return	👤
Adult movies on demand	Introduce a new revenue stream	📈
Integration to your PMS (Property Management System)	Welcome guests on the TV with their name, add movie charges automatically to their bill & present loyalty scheme information	👤
Instant messaging to the guest bedroom	By sending a discreet message to the TV you save time for your employees and the guest	👤
Weather	Guests see live weather information so they know what to wear or whether to take an umbrella out	👤
World Clock	Guest can easily refer to the world clock so they know what time to call work colleagues and family	👤
Smartphone based interactive remote control without having to download an app	From the comfort of their familiar smartphone the guest can explore what's on live TV/what movies to watch, and all other typical remote control features	👤
Advertise in-house services	Improve guest spend during their stay by promoting your in-house services e.g. spa, room service, restaurant, repeating booking etc.	📈
Advertise external companies	Generate additional revenue by allowing external companies to advertise to your guests	📈
Centralised branding control on a per site or chain/brand basis	Promote your brand using your logo, colour scheme and photographs	📈
In room directory	Publish an interactive and live in room directory for your guests that can be updated at any time and instantly made available to your guests	👤
Multi-level employee access	Give different employees different levels of access to Nevaya TV allowing all to interact with the TV system	👤
Remember guest favourite channels	Make your guests feel recognised on their return offering their favourite channels selected during a previous stay	👤
Manage and control TV channels and categories	Allow your guests to easily access popular local TV channels in any way you choose	👤
Wireless mirroring of guest content for both Andoid and Apple devices*	Allow guests to enjoy their own video/music/photos on the big screen	👤
Electronic program guide (EPG)	Guests can see what's on now and next for live TV	👤
Channel and movie grid with movie/channel information	State of the art channel grid allows the guest to quickly and easily navigate live TV channels and movies	👤
Maintenance issue reporting from the TV	Allow housekeeping to easily report maintenance issues e.g. stain on carpet, light bulb needs replacing allowing issues to be resolved quicker	👤
Live system status view of TVs	Know about any issue with a TV before the guest checks in so it can be resolved	👤
Change background at different times of the day	Subliminally advertise in house services (e.g. bar/spa etc.)	📈
Access on-demand apps e.g. You Tube, Tune-in Radio, Red Bull TV etc.	Guest can watch content on demand when they choose	👤
Internal development team	Our in-house development team can react quickly to new feature requests that benefit our customer base	👤
12 updates a year for movies	Brand new pre home release content every month provides another reason for the guest to return	👤
Child lock on age restricted movies	Protects children in the room from watching content they are too young to view	👤
Cloud hosted	By hosting our platform with Amazon Web Services you will enjoy incredible reliability	👤
Offline mode	If for any reason your Internet connection goes down the guest can still continue to watch live TV	👤
Multi-lingual	Welcome guests from all over the world, allow them to easily understand the TV in their native language	👤

key: 📶 Cost-saving 📈 Revenue generation 👤 Improved guest experience



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