



KX HOTEL
BY *mingus*

Hotel interface for Panasonic PBX systems

Mingus Software, a company specializing in software for the hotel industry, has developed a standardized interface to connect Panasonic PBX systems with Hotel Management Software (PMS) with all the functionalities hotels require.

KX Hotel works with every PMS that are compatible with either the Mitel (SX200, 2000, 3300) or the Meridian SL1 (option 11c, PMSi2 or PMSi3) phone interface. The PMS supplier (hotel software) must provide his interface with either TCP/IP or Serial connection.

Mingus Software is a certified Silver CTI Panasonic partner, and provides support and assistance for KX Hotel software installation.



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PBX FUNCTIONALITIES

KX Hotel supports the following PBX functionalities:

- Handle check-in and check-out using the guest's name
- Chargeable calls can be unrestricted, partly restricted or fully restricted at check-in and check-out
- Program wakeup call with the PMS or by the reception phone
- Manage up to nine rooms' cleaning codes
- Reset voicemail password at check-out
- Turn the message lamp indicator on and off
- Erase messages at check-out
- Activate the voicemail at check-in

The functionalities mentioned above depend on those supported by the various PMSs with their interface protocol; verify with your PMS provider to confirm which commands are compatible.

OTHER PBX KX HOTEL OPTIONS AND FUNCTIONALITIES:

- Doorphones for access outside business hours or for security
- Speed-dial numbers for guest services
- System programming for guest KX-T7710 phones
- Cordless phones for instant communication with hotel staff
- Direct-to-operator calls for rapid access
- Pre-recorded wakeup calls
- Call centre functions for reservations or guest services



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Optional module for call billing

In today's hospitality industry, where customer satisfaction is of the utmost importance, it's essential to ensure that communication resources are effective and easy to use. Hotel supervisors need tools to bill guests for phone use while monitoring staff communication. The call billing software is specially designed to manage in-house calls and create multiple management reports.

This call billing module controls costs, maximizes profits, and simplifies communication tools management, enabling businesses to measure phone use accurately. Reports can be printed in chart or text form, saved to a disk, sent to other programs, or emailed. The software is installed, configured, and delivered with initial training and technical support.

FLEXIBILITY

The call billing module gathers phone activity reports and sends them to the property management system or printer in real time. It is entirely compatible with local networks, and can function on a server or a workstation, providing full access to files and reports while remaining accessible on the screen.



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COST AND REVENUE MANAGEMENT

Allows administrators to produce detailed reports in order to calculate phone costs and revenue for a given period using criteria such as call type, room type, and guest profile. Parameters such as markup percentage, minimal and maximal profit, fixed charges, and surtaxes are used to create a simple profit margin based on a single type of call. Combining types of calls, multiple profit margins, and digital data processing adds another dimension to the billing options.

The phone fee application can be tailored to the hotel's needs and offers flexibility when producing billing profiles specific to the type of guest, call, room, connection, and more.

INSTALLATION

The call billing module supports Windows platforms and offers a user-friendly graphic interface. Installation of the call billing software is fast and easy, and requires no daily maintenance. It's simple and can handle large amounts of call data produced by different phone systems in various locations.



SIMPLIFIES
call billing.

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CHARACTERISTICS

- Windows-based application
- Packed with hotel functions
- Connects to the Panasonic system via TCP/IP or serial port
- Supports more than 5,000 rooms
- 911 call information
- Real-time call processing program
- Property management system interface program
- Call collection program with history
- Grace period support
- Per-minute billing for local calls
- Graphical user interface (GUI)
- Minimum and maximum profit on each charged call
- Option to reject local calls for selected rooms
- Supports multiple connections per room for faxes and modems
- Prints bills immediately after calls or upon guest check-out
- Sends call charges to the hotel software
- Full support for various long-distance services with per-minute, partial minute (every second or six seconds), and per-call pricing

MATERIAL REQUIRED FOR KX

- KXNCS3910 for KXNCP500 and KXNCP1000
- KXNCS4910 for KXTDE100 and KXTDE200
- KXNCS4950 for KXTDE600
- KX-NSF101 for KXNS1000
- KX-TDA3920 for KXTDA30
- KX-TDA5920 for KXTDA50
- KX-TDA0920 for KXTDA100/200
- KX-TDA6920 for KXTDA600



BOOSTS

the technological performance of Panasonic phone systems.

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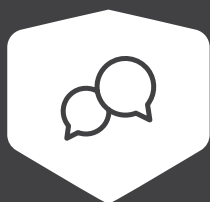
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The Mingus promise



**TURNKEY
SERVICE**



**SUPPORT FROM
EXPERIENCED SPECIALISTS,
ATTENTIVE TO YOUR NEEDS**



**PERSONALIZED
TRAINING**



**PROACTIVE SOLUTIONS
THAT EVOLVE WITH YOU**

«*Very few phone products actually do what hotel operators need them to do. Our intimate knowledge of the hotel industry enables us to enhance Panasonic's products to provide a solution tailored to the hotel industry.*»

— Anaïs Berzi, Executive Director.

Contact us.
Our specialists will answer
all your questions.

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